



ClubSpark Membership Application - 2021 / 2022.

Due to the huge increase in members at Heyes Grove Tennis and Table Tennis Club, we are changing the way that it organises and promotes its membership process and application functionality.

The Lawn Tennis Association has developed software to support club membership. It is called ClubSpark.

Purpose of ClubSpark.

“A sport management software platform for governing bodies, venues, clubs, coaches and players so they can easily manage memberships, resources, coaching, onsite technology, events, campaigns, and competitions.”

Members of Heyes Grove Tennis and Table Tennis Club will now be required to, where possible, to use ClubSpark once a year to renew memberships.

Heyes Grove Management Committee are very grateful to existing and new members for adopting to using this new process.

The benefits: It will support a more efficient process for new and existing members applying for membership in 2021/2022 . The ClubSpark app will make it much easier for applicants to join the club and will be a useful addition to the clubs ongoing administration and maintenance requirements for a growing club like HG.

How do I access the application:

You can access the required application link via :<https://heyesgrove.com/join-us/#membership-rates>

Or via the link attached here to renew your Table Tennis or Tennis Membership.

<https://clubspark.lta.org.uk/HeyesGroveTennisClub/Membership/Join>

You should see the following:

## Heyes Grove Tennis Club

Join today

### Memberships

**2 Senior (Same Household)**

01/04/2021 - 31/03/2022

2 X Senior Introductory Membership (same household)

*Eligibility: Over 18 Senior FT employment.*

£178.00

in full or

£14.83

a month for 12 months

Join now

Scroll down to find your relevant Membership category and select accordingly eg: Table Tennis / Senior / Individual / Parent.

Click on the Join now button to the right of it. You should now see the following.....

ClubSpark Sign in / Register

## Heyes Grove Tennis Club

### Sign in to join Heyes Grove Tennis Club

Haven't created an account? [Click here](#)

**Sign in with email...**

Email address

Password

Remember me?

[Forgotten your password?](#)

Sign in

**If you registered with your LTA or social account...**

LTA

Facebook

Google

Microsoft

You can now register or sign in:

Please note : You have a number of options to register or sign in. You can:

- 1) Create a new LTA user name and password (your 'user name' is not the same as your email address).
- 2) Or alternatively create a new ClubSpark membership by clicking on "Haven't created an account - click here"
- 3) Or Sign in with your existing LTA user name and password (Some TT and Tennis members may have done this just to help Heyes Grove with ballot numbers for Wimbledon tickets)
- 4) Or Sign in with your Facebook account
- 5) Or Sign in with your Google account
- 6) Or Sign in with your Microsoft account

Once you sign in you will see a privacy notice, tick the box and click Submit.

Complete all your details as shown below and click Submit.

Note:- it may automatically enter some of your details depending on how you sign in.

As we have migrated a number of existing members (Table Tennis and Tennis members) who already have an associated ClubSpark or LTA Membership your details will automatically populate and your will be recognised based on your current migrated contact information.

Please check your details are correct before clicking submit. Also you don't need to enter a British Tennis Number if you don't have one.

## Your details

First name		
Last name		
Email address		
Phone number		
Date of birth	Day ▼	Month ▼ 1980 ▼
<input checked="" type="radio"/> Male	<input type="radio"/> Female	
Postcode		

By creating this account you agree that Sportlabs can contact you with regards to using the ClubSpark software.

The LTA and its national, county and island associations would like to: (i) view information held in relation to you on ClubSpark (whether inputted previously or in future); and (ii) use your personal data, including sensitive personal data, for the purposes of your involvement in British tennis and to send you information related to these purposes by post, email or SMS. Please tick this box if you consent to this:

For further details please see [the LTA privacy policy](#).

**SUBMIT**

Complete payment by either Direct Debit or Bank direct transfer to Heyes Grove

## Heyes Grove Tennis Club

### How would you prefer to pay?

<input checked="" type="radio"/> <b>Pay in full using Direct Debit</b> with GoCardless	<b>GOCARDLESS</b> ( <a href="#">more info</a> )	<b>Table Tennis</b> 01 Apr 2021 - 31 Mar 2022  £45.00 in full
<input type="radio"/> <b>Pay cash in person</b> Please make an online/ cash payment to the Heyes Grove Club account - Sort Code 40-08-22 - Account 11280953 Quote name as reference.		

[Continue](#)

Once you have submitted payment - you will receive a confirmation email to the registered account - an illustration of this is below :

ClubSpark  
To: Chris Beighton > Thursday

#### New membership application on ClubSpark

Hi,

Chris Beighton has applied for Family - 2  
Seniors plus 1 child.

Payment method: Monthly Direct Debit  
Monthly cost: £27.00  
Number of installments: 12  
First payment date: 01/04/2021  
Last payment date: 02/03/2022

We have successfully received payment  
instructions to set up the Direct Debit.  
Their payment will appear as "Pending"  
until we receive notification from  
GoCardless that the payment has cleared.

Many thanks,

ClubSpark

Please note: for Memberships with monthly direct debit support - you will also receive a further email to confirm account DDR confirmation - The below illustration is an example.



Heyes Grove Tennis Club Thursday  
To: Chris Beighton >

### Membership confirmation

Hi Chris,

Thank you for applying for Family - 2 Seniors plus 1 child at Heyes Grove Tennis Club.

Please find below confirmation of your application.

Payment method: Monthly Direct Debit  
Monthly cost: £27.00  
Number of installments: 12  
First payment date: 01/04/2021  
Last payment date: 02/03/2022  
Membership starts: 01/04/2021  
Membership ends: 31/03/2022

Senior and Junior Membership Pack: 2020 /2021 Thank you for your membership

**Please Note :** the club incurs a small commission fee for use of Go Cardless account payments.

The club does not incur charges via BACS and the Heyes Grove account for direct transfer made by the member from their UK Based Accounts.

### Supplementary Tennis Information:

For any Senior Tennis members, new or existing they will need to login to the Heyes Grove ClubSpark website/ application with their relevant LTA or Clubspark details.

If a new member is applying or doesn't have an existing membership then they will be directed to the new member pricing for each membership type.

As an example for Senior Tennis Membership we have the following configuration that is programmed accordingly based on your log in method as a new member or existing (new 2021 costs ).

**Please Note -** existing Tennis members please make sure your membership rate is correct. If there are any issues or you feel there is an error on the rate applying for please contact Chris Beighton : [membership@heyessgrove.com](mailto:membership@heyessgrove.com)

## Costs

Allow payment in full?



Full cost for new members

£ 99.00

Full cost for renewals

£ 155.00

### Senior - Full Year

01/04/2021 - 31/03/2022

Adult Senior membership to Heyes Grove Tennis Club - 12 months duration.

*Eligibility: Over 18*

£99.00

in full

Join now

## Your membership

Your renewals and invitations from Heyes Grove Tennis Club.

### Senior - Full Year Renewal

01/04/2021 - 31/03/2022

£155.00

in full

Renew now

If you have any further issues or general questions with your membership registration please do not hesitate to contact Chris Beighton @ [membership@heyesgrove.com](mailto:membership@heyesgrove.com).