

ClubSpark Membership Application - 2021 / 2022.

Due to the huge increase in members at Heyes Grove Tennis and Table Tennis Club, we are changing the way that it organises and promotes its membership process and application functionality.

The Lawn Tennis Association has developed software to support club membership. It is called ClubSpark.

Purpose of ClubSpark.

"A sport management software platform for governing bodies, venues, clubs, coaches and players so they can easily manage memberships, resources, coaching, onsite technology, events, campaigns, and competitions."

Members of Heyes Grove Tennis and Table Tennis Club will now be required to, where possible, to use ClubSpark once a year to renew memberships.

Heyes Grove Management Committee are very grateful to existing and new members for adopting to using this new process.

The benefits: It will support a more efficient process for new and existing members applying for membership in 2021/2022. The ClubSpark app will make it much easier for applicants to join the club and will be a useful addition to the clubs ongoing administration and maintenance requirements for a growing club like HG.

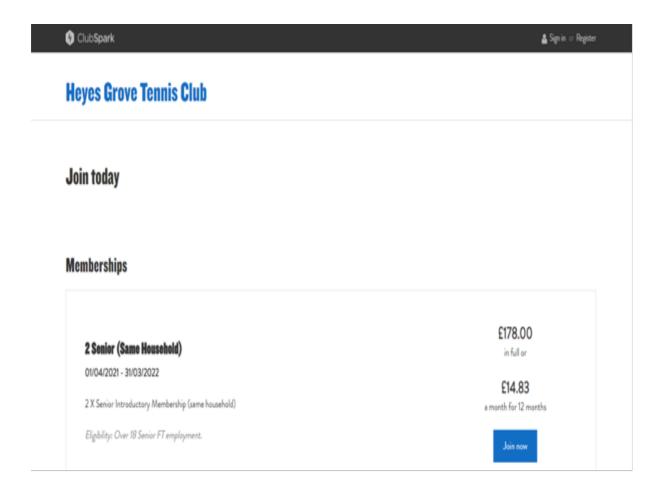
How do I access the application:

You can access the required application link via : https://heyesgrove.com/join-us/#membership-rates

Or via the link attached here to renew your Table Tennis or Tennis Membership.

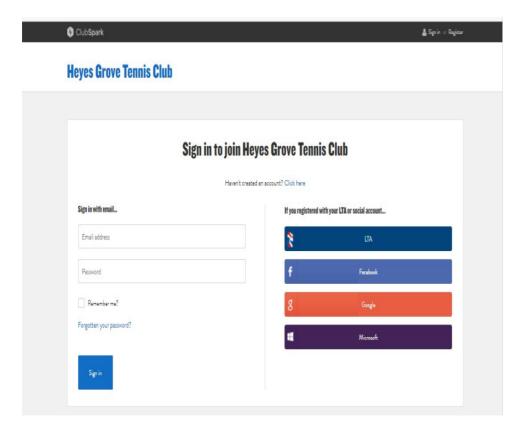
https://clubspark.lta.org.uk/HeyesGroveTennisClub/Membership/Join

You should see the following:



Scroll down to find your relevant Membership category and select accordingly eg: Table Tennis / Senior / Individual / Parent.

Click on the Join now button to the right of it. You should now see the following.....



You can now register or sign in:

Please note: You have a number of options to register or sign in. You can:

- Create a new LTA user name and password (your 'user name' is not the same as your email address).
- 2) Or alternatively create a new ClubSpark membership by clicking on "Haven't created an account click here"
- 3) Or Sign in with your existing LTA user name and password (Some TT and Tennis members may have done this just to help Heyes Grove with ballot numbers for Wimbledon tickets)
- 4) Or Sign in with your Facebook account
- 5) Or Sign in with your Google account
- 6) Or Sign in with your Microsoft account

Once you sign in you will see a privacy notice, tick the box and click Submit.

Complete all your details as shown below and click Submit.

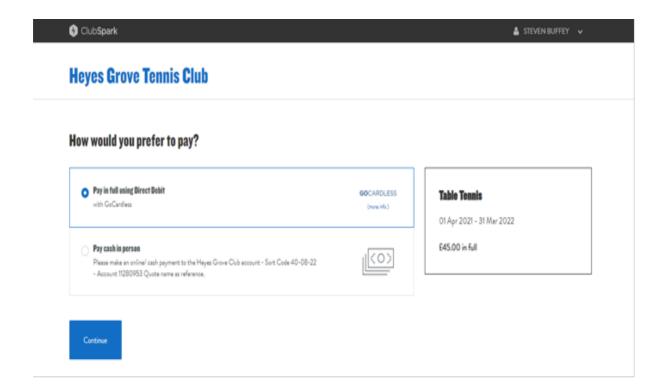
Note:- it may automatically enter some of your details depending on how you sign in.

As we have migrated a number of existing members (Table Tennis and Tennis members) who already have an associated ClubSpark or LTA Membership your details will automatically populate and your will be recognised based on your current migrated contact information.

Please check your details are correct before clicking submit. Also you don't need to enter a British Tennis Number if you don't have one.

Your details
First name
.ast name
Email address
Phone number
Male Female
Postcode
creating this account you agree that Sportlabs can contact you with regards to using the ClubSpark software. LTA and its national, county and island associations would like to: (1) view information hald in relation to you ClubSpark (whather inputted previously or in future); and (ii) use your personal data, including sensitive sonal data, for the purposes of your involvement in British tennis and to sand you information related to the
poses by post, email or SMS. Please tick this box if you consent to this:
further details please see the LTA privacy policy.
SUBMIT

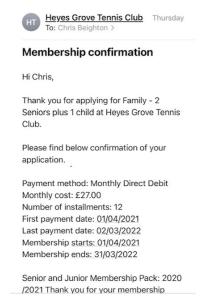
Complete payment by either Direct Debit or Bank direct transfer to Heyes Grove



Once you have submitted payment - you will receive a confirmation email to the registered account - an illustration of this is below :



Please note: for Memberships with monthly direct debit support - you will also receive a further email to confirm account DDR confirmation - The below illustration is an example.



Please Note: the club incurs a small commission fee for use of Go Cardless account payments.

The club does not incur charges via BACS and the Heyes Grove account for direct transfer made by the member from their UK Based Accounts.

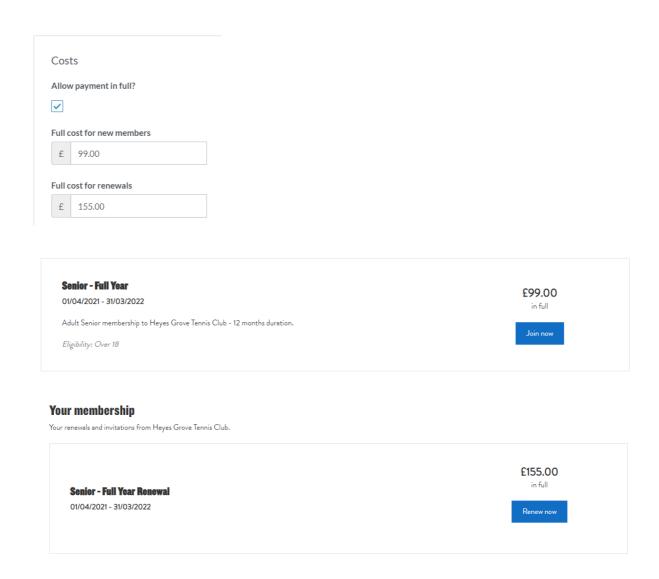
Supplementary Tennis Information:

For any Senior Tennis members, new or existing they will need to login to the Heyes Grove ClubSpark website/ application with their relevant LTA or Clubspark details.

If a new member is applying or doesn't have an existing membership then they will be directed to the new member pricing for each membership type.

As an example for Senior Tennis Membership we have the following configuration that is programmed accordingly based on your log in method as a new member or existing (new 2021 costs).

Please Note - existing Tennis members please make sure your membership rate is correct. If there are any issues or you feel their is an error on the rate applying for please contact Chris Beighton: membership@heyesgrove.com



If you have any further issues or general questions with your membership registration please do not hesitate to contact Chris Beighton @ membership@heyesgrove.com.